

Members Enquiries - Performance by Directorate

	From		1 August 2008				To		31 August 2008				Average Days to Complete	MEs closed in period	% of all MEs
	0-10 Working Days		11-20 Working Days		21-30 Working Days		31-40 Working Days		41-50 Working Days		51+ Working Days				
	Number	%	Number	%	Number	%	Number	%	Number	%	Number	%			
Adults Health & Wellbeing	33	94.29%	2	5.71%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	4	35	6.88%
Chief Executive	2	100.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	4	2	0.39%
Children's Services	18	100.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	5	18	3.54%
Comm, Localities & Culture	73	61.34%	24	20.17%	16	13.45%	5	4.20%	1	0.84%	0	0.00%	12	119	23.38%
Development & Renewal	14	58.33%	8	33.33%	1	4.17%	0	0.00%	0	0.00%	1	4.17%	14	24	4.72%
Resources	9	75.00%	2	16.67%	1	8.33%	0	0.00%	0	0.00%	0	0.00%	8	12	2.36%
Total - LBTH	149	70.95%	36	17.14%	18	8.57%	5	2.38%	1	0.48%	1	0.48%		210	41.26%
Metropolitan Police	1	25.00%	1	25.00%	2	50.00%	0	0.00%	0	0.00%	0	0.00%	18	4	0.79%
Other	2	50.00%	1	25.00%	1	25.00%	0	0.00%	0	0.00%	0	0.00%	11	4	0.79%
Registered Social Landlord	72	50.35%	28	19.58%	10	6.99%	8	5.59%	9	6.29%	16	11.19%	21	143	28.09%
Tower Hamlets Homes	123	83.11%	12	8.11%	9	6.08%	1	0.68%	2	1.35%	1	0.68%	8	148	29.08%
Total - Non-Council	198	66.22%	42	14.05%	22	7.36%	9	3.01%	11	3.68%	17	5.69%	14	299	58.74%
TOTAL	347	68.17%	78	15.32%	40	7.86%	14	2.75%	12	2.36%	18	3.54%	12	509	100.00%